

Campsite Rules, General Responsibilities and Conditions. We welcome you to the Upton Sports Ground Campsite ("the Campsite"). Please note that any one or combination of the following acts implies your acceptance of these terms and conditions - the completion of the booking form, payment in part or full and/ or entry onto the site. We, Upton Jazz Association Ltd ("the Organisers") have drawn up these rules for your benefit, and ask all campers/caravanners to abide by these rules to ensure that your stay will be pleasurable and at the same time respecting the other campers and local community.

Charges: Camping will be charged at £35.00 per head (accompanied children 14 and under free) regardless of the number of nights camping (to a maximum of 4 nights possible).

It is the responsibility of all campers/caravanners to ensure that no damage is caused to Upton Sports Ground. Your allocated pitch and the whole area should be respected and kept in a clean and orderly condition. Please show consideration for other campers and our neighbours at all times.

Pitches will be set out such that no tent or caravan is closer than 6 metres to any other caravan or tent on an adjacent pitch nor closer than 2 metres to any boundary fence or hedge. Cars may be parked between caravans or tents provided they are not parked closer than 1 metre to a caravan or tent in the same occupancy and at least 3 metres from caravans or tents of other occupancies. A carriageway of at least four metres will be maintained between rows.

All pitches are allocated on arrival, if you wish to camp near to friends please arrange to arrive at the same time.

Arrival times: The Campsite/Caravan site will be open from 9am Thursday 22nd June 2017. The entrance will be clearly signposted. Please report to the administration office on arrival – you will then be guided to your allocated pitch. Please note that we are unable to allow caravans/campers to move on to their allocated pitch between 22.00 hours and 08.00 hours for reasons of health and safety and the convenience of other campers. Please time your arrival accordingly.

Departure Times: You are requested to vacate the site by 1200hrs Monday 26th June.

Location of Campsite: The Campsite is ideally located on Upton Sports Ground together with three jazz marquee venues and stalls, close to facilities at Upton Sports Club and a short distance from the Town venues and Town facilities.

Facilities: There will be toilets, urinals, hot showers, an elsan facility, an easy access toilet and a fresh water supply. Please remember to leave the facilities as you would wish to find them.

Juniors/Children: Children under 14 will have free camping. Parents/guardians should ensure that children are not left unattended.

Entry Tickets: When booking on-line or by phone you will be issued with an e-mail receipt for your camping/caravanning. Please bring a copy of this with you as this will be required for access to the camping/caravan site. On arrival at the Campsite please report to administration office where each guest will be issued with a wristband. Postal applicants will receive wristbands in the post. To aid security, wristbands must be worn on the wrist at all times.

Campsite Etiquette: Please show consideration for other users of the Campsite by not causing noise, playing radios/music too loudly, etc. Please dispose of all rubbish, litter etc in the bins provided. If a user of the Campsite does not show due consideration, the Organisers reserve the right to cancel their booking at which point they will have to immediately leave the Campsite.

A quiet site policy: Campers are requested to avoid excessive noise at all times. Please avoid camping close to Venue 1 if you want a quiet pitch.

Dogs: Dogs must be kept under close control at all times, exercised away from camping areas, and any mess cleared up immediately.

All Vehicles: A 5 mph speed restriction will be observed at all times.

Fire points: The Organisers will ensure that there are adequate fire points and a system of raising the alarm in the event of fire.

LPG: Bulk storage of liquefied petroleum gas will not be permitted. Campers are permitted only to bring sufficient LPG for their own use during the event.

Fires and barbeques: Open fires and/or barbeques are not permissible.

Site Security: We will have security staff at the Campsite/Caravan site at all times. However, it is strongly recommended that, no valuables are left unattended. Campers who do leave valuables unattended do so at their own risk and the Organisers shall not be liable for the loss, theft or damage of any items left unattended.

Petrol/Diesel Generators: For reasons of noise and for health and safety these are not allowed on the Campsite. The only generators permitted within the Campsite are the special silent units provided by the Campsite Organisers for supply of lighting. Any generators found operating on the Campsite other than those mentioned above will be shut down. If a user of the Caravan/Campsite persists in using an unofficial generator they will be asked to leave by the Organisers.

The Campsite Organisers reserve the right to ask any group to vacate the site and make good any damage caused.

The Campsite Organisers and Campsite staff shall not be liable for any loss or damage to property or personal injury sustained whilst on the Campsite premises, howsoever caused. The Campsite Organisers shall not be held liable for refunds in the event of adverse weather conditions or for any other reason, including any Force Majeure Event, which might lead to visitors terminating early or cancelling their stay on the site.

Force Majeure Events: Whilst the Organisers will use all reasonable endeavours to mitigate the effect of any Force Majeure Event and attempt to secure and offer alternative facilities, the Organisers shall not be held liable for any failure or delay in performance of any obligations under this agreement due to a Force Majeure Event. For the purposes of this agreement, a Force Majeure Event shall mean any of the following: fire, explosion, water-logged ground, flood, windstorm, lightning, Act of God, natural disaster, act of terrorism, war, rebellion, riot, sabotage, strike, disease, interruption or failure of utility service (including but not limited to water, electricity or gas), collapse of building structures, failure of machinery or any events, acts, omissions, accidents or circumstances outside the reasonable control of the Organisers.

We hope that you understand the need for these simple rules and appreciate that they are for the benefit of all who stay at the campsite.

Customer service contact details:

Upton Jazz Festival Office, 18 Riverside Close, Upton on Severn, Worcester, WR8 0JN

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